

# THE CHILDREN'S RIGHTS SERVICE

Independent Advocacy Service for Children and Young People  
working with Hackney Children's Social Care



Contact the Children's Rights Officer on **020 8356 2444**  
or email [childrensrights@hackney.gov.uk](mailto:childrensrights@hackney.gov.uk)

 **Hackney**

# The Children's Rights Service

Hackney's Children's Rights Service provides a range of support to children and young people who are supported by, or have been supported by, Hackney Children's Social Care. We provide an independent service that can:

- help to have your voice heard through advocacy
- represent your wishes and feelings, and
- provide information to you about your rights and entitlements.

We also offer a service to young people who have been reported missing by their parents or carers. Young people get reported missing when their carers do not know where they are, or they have not returned home at the agreed time. There can be lots of reasons why young people may not want to return to their home.

We provide a safe space to allow you to talk in confidence about anything you are experiencing, we can listen and support you to change things you are not happy with, and work with you to create safety plans.

We also undertake one-to-one or group work with young people to think about safe friendships and relationships, what consent means, the impact of using drugs and alcohol, and your goals for the future. All the work we do together is led by you and the things that are important to you.



## What are Children's Rights?

Every child and young person has rights; it does not matter who you are. These include the right to an education and to be protected from harm, as outlined in the [United Nations Convention on the Rights of the Child](#). Hackney has promised to protect, respect and fulfil these rights. The Children's Rights service is here to uphold your rights, listen to you and help you with the things that are important to you.

## What is an Independent Children's Rights Worker?

We have a range of experience working with children and young people, and are here to work for you to make sure you understand any decisions being made that affect you and why, and ensure that your voice is heard.

- We work independently from your social worker, which means we are not linked to your social worker, and are not involved in any of the decision making that has or will happen.
- We want to advocate on your behalf to protect and safeguard your rights.
- We want to work with you to empower you to be better involved in planning and decision making.
- We want to make sure you are safe, happy and able to achieve

We can help you get information to help you make sense of what is happening, your options, and rights. We can attend meetings with you, or on your behalf if you do not feel able to attend. We can support you to write letters, make a complaint, access legal advice, and much more. If there is something you feel we can help you with, we will do our best to do that.

## Confidentiality

Because we are independent, we offer you a place to talk about anything you want and it does not have to be shared with your social worker. Often to help us help you, we need to work together with people who are important to you, including your family, social workers, police, teachers and foster carers. We will always check with you if you are ok with us sharing information.

We will always let you know what information we share, where things we discuss will be recorded and who can see this.

Our priority is keeping you safe. If you tell us something that you do not want us to share, but we feel that you or others could be in danger, we will need to share this information. We will talk to you about how, together, we can do this, but we will always tell you first.

If you need to speak with someone in an emergency or you would like to know more about the service you can call the Children's Rights duty line or email, Monday to Friday: 9am-5pm.



Email: [childrensrights@hackney.gov.uk](mailto:childrensrights@hackney.gov.uk)

Call: **020 8356 2444**

If your emergency is outside of office hours you can call:  
Emergency duty team – **020 8356 2710**



**Individual Children's Rights Workers can be contacted by email, phone, text and Whatsapp.**



Peri-Louise Revan  
**perilouise.revan@hackney.gov.uk**  
**07814 131 225**



Chris Cummins  
**christine.cummins@hackney.gov.uk**  
**07970 467 335**



Nick Rosfield  
**nick.rosfield@hackney.gov.uk**  
**07814 159 199**



**There are lots of people you can speak to for support:**

**Coram Voice**

Advocacy Helpline: **0808 800 5792**

Email: [info@coramvoice.org.uk](mailto:info@coramvoice.org.uk)

Call: **020 7833 5792**

Web: <http://www.coramvoice.org.uk>

**Barnardo's: Believe in Children**

Call: **0808 800 0017**

More information: [Advocacy and children's rights](#)

**National Youth Advocacy Service**

Call: **0808 808 1001**

More information: <https://youngpeople.nyas.net>

**Childline**

Call: **0800 1111**

Chat online: [Get support](#)

Web: [www.childline.org.uk](http://www.childline.org.uk)

**Runaway helpline (free, confidential and 24/7)**

Call or text: **116 000**

Email: [116000@missingpeople.org.uk](mailto:116000@missingpeople.org.uk)

**Safecall**

Are you away from home or care?

Caught up with a gang or going county?

We'll listen and offer support. Not judge or tell you what to do.

It's your call. (Monday-Friday 10am-6pm)

Call: **020 8392 5710**

Email: [safecall@missingpeople.org.uk](mailto:safecall@missingpeople.org.uk)

Web: [www.missingpeople.org.uk/safecall](http://www.missingpeople.org.uk/safecall)



If you would like to make a compliment, complaint or comment about the Children's Rights Service please get in touch with the Service Manager.

Please email your full name and contact details to: **childrensrights@hackney.gov.uk** marking it for the attention of the Service Manager.

You can also contact the Complaints Team on **020 8356 5800** or **children.complaints@hackney.gov.uk** if you would like to make a formal complaint about your experience of Hackney Children's Social Care or the Children's Rights Service.